



## **EMCDDA CONFERENCE**

Identifying Europe's information needs  
for effective drug policy

6–8 May 2009, Lisbon

**A TO Z OF GENERAL INFORMATION  
ON THE CONFERENCE AND LISBON**



## INFORMATION ON THE CONFERENCE

### Conference secretariat

The conference secretariat will be open during conference hours in room 0.07.

### Conference venue

The EMCDDA 15<sup>th</sup> anniversary conference, 'Identifying Europe's information needs for effective drug policy', will take place in the Lisbon Congress Centre/Centro de Congressos de Lisboa (CCL):

Praça das Indústrias, 1300-307 Lisbon

Tel. (351) 213 65 20 00

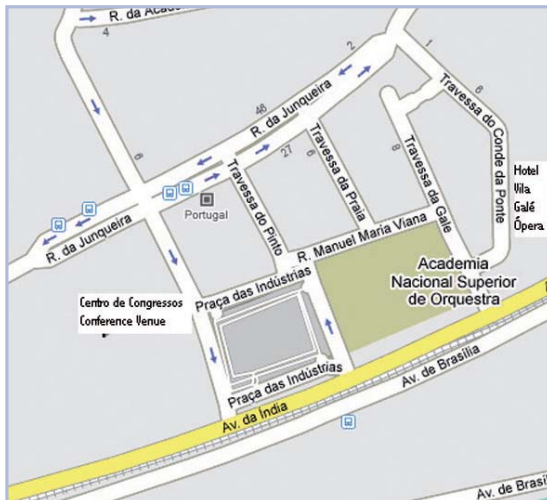
Fax (351) 213 63 94 50

<http://www.lisboacc.pt/portal>

Bus (56, 714, 727 and 732) and tram (15) stops are located in Rua da Junqueira (see map). The closest stop to the Centro de Congressos is 'R. Junqueira (Centro Congressos)'.

### Facilities at the conference centre

Cloakroom and left luggage facilities, a coffee bar, two cash dispensers and paid car parking are available at the CCL.



# Identifying Europe's information needs for effective drug policy

## Hotel

The EMCDDA has booked rooms for speakers and chairs at:  
Vila Galé Ópera  
Travessa do Conde da Ponte  
1300-141 Lisbon  
GPS: N38° 42' 00.37" W 9° 10' 50.60"  
Tel. (351) 213 60 54 00  
Fax (351) 213 60 54 50  
e-mail: [opera@vilagale.pt](mailto:opera@vilagale.pt)  
<http://www.vilagale.pt/pages/hoteis/?hotel=13>

## Language of the conference

The official language of the conference is English. However, simultaneous interpretation will be provided into and out of German, English, French and Portuguese during the opening and closing plenary sessions. Interpretation into and out of Czech will be available for the opening plenary session only.

## Parking facilities near the conference venue

The conference venue parking daily rate is EUR 12.36. The Vila Galé Ópera hotel parking daily rate is EUR 6.00. Please contact us if you need information on how to access these car parks.

## Public transport to/from conference venue

Close to the conference venue you can catch buses 714 (direction Pç. Figueira) and 732 (direction Hosp. Sta Maria) or tram 15 (direction Pç. Figueira) that take you to the city centre. Tourist passes are

available for 1, 3 or 7 days and are valid for trams, buses, funiculars and the underground. You may also buy your ticket in buses and trams and in the underground stations. Taxis are usually available outside the conference venue and are generally easy to find in Lisbon.

## Social programme

Participants who registered for the social events of the conference should confirm their registration and ask for their invitations at the registration desk during the conference coffee breaks.

*Cocktail:* The conference cocktail will take place at the EMCDDA's future offices at Avenida da Ribeira das Naus from 7 pm to 9 pm on the first day of the conference (6 May). A bus will pick up registered participants at the main entrance of the conference venue at 6.30 pm. Participants are kindly asked to organise their own transport at the end of the event. The range of public transport available at Cais do Sodré by the Ribeira das Naus offices (buses, trams, taxis and underground) make it easy either to return to hotels or visit Lisbon by night.

*Cruise:* The EMCDDA is also offering a river cruise to participants who registered in advance. Please note that the boat has a maximum capacity of 200 people and we will not be able to accept participants whose registration for this event was not confirmed at the registration desk. A bus

will pick up registered participants at the main entrance of the conference venue at 3.15 pm on the last day of the conference (8 May). After the cruise, at 6 pm, the bus will take participants to Cais do Sodré (buses, trams, taxis and underground). Participants are kindly asked to find their own way back to their hotel or other destinations.

### **Telephone helpline**

A telephone helpline on the conference will be available during working hours at the EMCDDA. Tel. (351) 218 11 30 17 or (351) 218 11 31 35 if you are not at the conference venue but need information on the conference.



### INFORMATION ON LISBON

#### **Airport**

Lisbon has a modern airport that is close to the city centre (about 7km to the north).

Lisbon International Airport – 1800 Lisbon.

Tel. (351) 218 41 35 00 or

(351) 218 41 37 00

Contacts of company desks operating in Lisbon airport and other relevant information are available in English at

<http://www.ana.pt>

#### **Access to hotels from the airport**

Participants may use either a bus or a taxi. Buses from the airport to the city centre (Aerobus) are every 20 minutes (7 am to 11 pm). The airport tourism office is open from 8 am to midnight.

The average taxi fare from the airport to the city centre is approx EUR 10 to EUR 15. You will, however, be charged extra for each piece of luggage placed in the boot, and evening and weekend charges are slightly higher. The taximeter zone indicates 1 within the city.

#### **Banking**

Bank services are available at the airport, throughout the city and at the conference venue. Banks are open from 8.30 am to 3 pm, usually with no lunchtime closing. The city is well supplied with cash dispensers, which take most major credit cards.

#### **Climate and clothing**

Lisbon has a moderate Atlantic climate.

There are no great variations in temperature. The weather in May is usually pleasant (average 20 to 22°C).

Light clothing is suitable with somewhat warmer clothing for the evening.

Showers are not unknown in May.

For more, see <http://uk.weather.com/weather/today-Lisbon-POXX0016?fromSearch=true>

#### **Credit cards**

International credit cards are accepted in cash dispensers, hotels, restaurants and most shops, as well as car rental agencies. The most common credit cards are VISA, EuroCard, MasterCard and American Express.

#### **Cultural events**

Lisbon is rich in historical buildings, museums and churches. A list of the main Lisbon museums and other relevant information will be available on site.

For more, see <http://www.visitlisboa.com>

#### **Currency**

Portugal's currency is the euro. For up-to-date conversion rates, see

<http://finance.yahoo.com/currency?u>

#### **Electricity**

In Portugal, electricity is supplied at 220V/50Hz. AC and power sockets are of the two-pin round variety.

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## Emergency telephone numbers

Ambulance, emergency, fire department and police: 112.

## Language

Portuguese is the official language in Portugal, but many people speak some English or French and in general the Portuguese people are very helpful and understanding. There are many useful phrasebooks for travellers and websites where you will find the basics.

## Maps of Lisbon

Lisbon maps are available at the conference venue. Just ask for a free copy of the Lisbon Tourist Office brochure at the registration desks or the conference secretariat.

## Parking facilities in Lisbon

Pay-and-Park meters are in operation in most parts of the city. Parking zones are indicated by 'P' signs. In these zones, payment for parking is obligatory. There are also many underground car parks. Bad parking can lead to a hefty fine and your car being clamped.

## Post office

Services are available at hotels or at post offices (several in the city centre). Opening hours are usually from 9 am to 6 pm. The closest post office to the CCL is in Belém at 17, Praça Afonso Albuquerque (10 minutes by tram or bus).

## Public transport

The city has a very good public transport network. Buses, trams and underground are available and operate on weekdays from 6 or 7 am until midnight or 1 am (but beware, timetables are not always respected, particularly for the last bus!). Tourist passes are available for 1, 3 or 7 days and are valid for trams, buses, funiculars and the underground. You may also buy your ticket in buses and trams and in the underground stations. Close to the conference venue you can catch buses 732 and 714 or tram 15 that take you to the city centre.

- Lisbon public transport company  
<http://www.carris.pt/en/index.php>
- Underground map:  
<http://www.metrolisboa.pt/Default.aspx?tabid=271>
- Boat cruises website:  
<http://www.transtejo.pt/pt/homepage/index.html> or  
<http://www.lvt.pt> (both in Portuguese)

## Restaurants and information on events

For those interested in finding a restaurant and information on events in Lisbon, visit: <http://www.lifecooler.pt/edicoes/lifecooler/index.asp> (in Portuguese) or <http://www.lisbon-guide.info/gastronomy> (in English), or any of the many travel websites available.

## A to Z of general information on the conference and Lisbon

The food in Portugal is very good and deserves its worldwide reputation. Prices for a full meal including wine can range from EUR 15 (modest, traditional restaurant) to EUR 100 (luxury restaurant). A small cover charge per guest is common, and you will also be asked to pay for items often placed on the table when you arrive (bread, butter, olives, cheese, etc.). Ask the waiter to take these away if you do not want them.

### Recently voted top 10 restaurants in the Lisbon area by the site

<http://uk.livinginlisbon.com>

- *Malaca Café – Asian food*  
Cais de Sodré, Cais do Gás-Armazem H. 1º andar, Tel. (351) 213 47 70 82
- *Flor do Sal – Mediterranean cuisine*  
Praça das Flores 40,  
Tel. (351) 213 97 50 65
- *Novo Bonsai – Japanese*  
Rua da Rosa 244/252,  
Tel. (351) 213 46 25 15
- *Luca – Italian*  
Rua de Santa Marta 35,  
Tel. (351) 213 15 02 12
- *Buenos Aires – Argentinian*  
Calçada Escadinhas do Duque 31,  
Tel. (351) 213 42 07 39
- *Casanova – Pizzas*  
Avenida Inf. D. Henrique Cais Pedra-armz 7-lj B, Tel. (351) 218 87 75 32
- *Alcantara Café*  
Rua Maria Luísa Holstein 15,  
Tel. (351) 213 63 71 76

- *Bengali Tandoori – Indian*  
Rua da Alegria 23,  
Tel. (351) 213 47 99 18
- *Patio Antico – Italian restaurant*  
Praça da República 6, Paço de Arcos,  
Tel. (351) 214 42 89 24
- *Pau de Louro*  
Rua Carlos Paião Loja 15,  
Vila Fria, Porto Salvo, Oeiras,  
Tel. (351) 91 686 69 49

### Some vegetarian suggestions:

- *Jardim dos Sentidos*  
Rua da Mãe d'Água 3,  
Tel. (351) 213 42 36 70
- *Os Tibetanos*  
Rua do Salitre 117,  
Tel. (351) 213 14 20 38
- *Terra*  
Rua da Palmeira 15, Príncipe Real,  
Tel. (351) 213 42 14 08

More suggestions, including traditional Portuguese restaurants, can be found in the brochure of the Lisbon Tourist Office, that is freely available at the registration desks or the conference secretariat.

### Shopping

Shops usually open from 9 am to 7 pm, Monday to Friday. Most of the shops are open Saturday mornings. Several shopping centres are open from 10 am to midnight, seven days a week. Smaller shops may close at lunchtime or Saturday afternoon.

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### Taxis

Taxis are easy to find in Lisbon and are reasonably priced. There are usually taxis waiting outside the conference venue and at Cais do Sodré, close to the cocktail venue and to the city centre. The average taxi fare from the airport to the city centre is approx EUR 10 to EUR 15. You will, however, be charged extra for each piece of luggage placed in the boot, and evening and weekend charges are slightly higher. The taximeter zone is 1 within the city.

### Time differences

Portugal is on Greenwich Mean Time (GMT).

### Tipping

This is customary in restaurants and taxis (tipping of up to 10% of the bill).

### Tourism offices

Lisbon has several tourism offices where you can find all the information you need in several languages.

- *Lisbon Airport–Arrivals*

From 8 am to midnight  
Tel. (351) 218 45 06 60

- *Rua Augusta (Baixa)*

From 10 am to 6.00 pm  
(closed from 1 pm to 2 pm)  
Tel. (351) 213 25 91 31

- *Mosteiro Jerónimos (Belém)*

From 10 am to 6 pm  
(closed from 1 pm to 2 pm)  
Tel. (351) 213 65 84 35 or (351) 213 65 84 36 or (351) 213 65 84 37

- *Lisboa Welcome Center*

Located in the heart of the city in old quarter of Baixa, the centre has an 'ASK ME' tourist information desk; a gourmet restaurant called 'Terreiro do Paço'; a café called 'Espaço Contínuo' and an art gallery. The Artesanato do Tejo handicraft shop offers paintings, ceramics, fire arts, woven pieces, lace, CDs and books on Lisbon, Portuguese gastronomy and tourist guides.

- *Praça do Comércio*

Loja 1 r/c- Loja 2- 1º  
From 9 am to 8 pm  
Tel. (351) 210 31 28 10 or  
(351) 210 31 28 15

- *Praça dos Restauradores*

Located at Palácio Foz, the office operates a modern tourism and cultural centre.  
From 9 am to 8 pm  
Tel. (351) 213 46 33 14

- *Sta. Apolónia*

From 8 am to 4 pm  
(closed from 1 pm to 2 pm)  
Tel. (351) 218 82 16 04

- *Tourist helpline*

Tel. (351) 808 781 212  
<http://www.atl-turismolisboa.pt>



